

# Special Investigations Unit Services

---

**The MPM Group, Inc.** (“MPM”) is currently licensed, bonded and insured in the states of New York and New Jersey. To better serve our national and international client base, MPM is also partnered with licensed, bonded and insured former federal and state law enforcement professionals throughout the United States as well as several countries overseas. As they do with their own work, MPM guarantees their partners’ professionalism and performance as well.

## **General SIU Services Available**

- ▶ Video Surveillance (Mobile/Static)
- ▶ Accident/Crime Scene Processing
- ▶ Witness Locating & Interviews
- ▶ Due Diligence/Background Checks
- ▶ Formal Statements/Affirmations
- ▶ Digital Photography
- ▶ Health & Welfare Checks
- ▶ Neighborhood Canvas
- ▶ Missing Persons
- ▶ In-Service Training

***ADDITIONAL SERVICES AVAILABLE UPON REQUEST***

## **How to Contact MPM**

**Call** our Corporate Office      (877) 676-4777

**Fax** our Corporate Office      (877) 676-5355

Email: [SIU@thempmgroup.com](mailto:SIU@thempmgroup.com)

## **Emergency Contact**

E-Mail us **24/7** at [TheMPMGroup@aol.com](mailto:TheMPMGroup@aol.com)

Emails are usually returned within 1-hour

**[www.TheMPMGroup.com](http://www.TheMPMGroup.com)**

## **INTRODUCTION**

**MPM** offers a full-range of **Special Investigations Unit** (“*SIU*”) support services. These specialized services are offered in conjunction with our other complex litigation support and investigative services. (See: <http://thempmgroup.com/investigative-services.html>) **MPM’s** *SIU* services are specifically designed to support **MPM’s** insurance company and law firm client base as well as state government entities that contract our services for fraud or related investigations. As noted above, our *SIU* capabilities can include, but are not limited to, a variety of investigative and verification services. These types of services are usually billed at a flat rate, but **MPM** will work with any client to develop a billing structure that meets their needs. The following is but a representative sample of some of the *SIU* related services that **MPM** offers.

## **SIU SERVICES**

### **Accident Scene Reviews**

Any accident scene (incident or vehicle) review/processing, includes digital photography and/or video of the accident scene from multiple angles - using GPS coordinates, obtaining measurements of the accident scene, time-of-day/weather conditions, obtaining a copy of any police/accident report and the re-interview of police eye-witnesses, if necessary. Under a separate fee arrangement, a more formal motor vehicle accident *reconstruction* investigation can be conducted by an adjudicated reconstruction expert.

### **Affirmations/Statements**

**MPM** investigators will first interview the client (or their attorney) to ascertain what specific information is being sought in the interview. Those areas will then be the focus of the interview with additional questions depending on the initial responses from the interviewee. If requested, recorded statements can be obtained and a digital recording provided to the client for transcription purposes. Chain-of-custody data for the recorded statement will be provided to the client or their attorney.

### **Business/Corporation Search**

This search includes searching the database for all information regarding a business and/or a corporation. Searches may provide information including location of the business, acting agents, president and/or owner, date and state of incorporation, number of employees, etc. Corporate *Valuation* services are available upon request.

### **Civil Docket Check –State**

Statewide search of civil suits, naming subject as either a defendant or plaintiff, nature of the case and, in most cases, assigned counsel(s).

### **Credit Bureau Check – National**

National Credit Check from one of the three (3) nationally recognized credit report service providers: **Experian, Transunion or Equifax.**

### **Criminal Check – Federal/ State** (Some Foreign Countries Available)

Client must provide subject's name and date of birth (DOB). Includes searching all federal criminal convictions in all 50 states. The results in this database are not included in the state and county filings. Likewise, military court convictions are not included in this search.

### **Division of Motor Vehicle Checks**

Ordinarily, Division of Motor Vehicle ("DMV") searches can only be run by license plate number, driver's license number or Vehicle Identification Number (VIN) of a vehicle. A simple owner registration inquiry can be run using the license plate number of the vehicle.

A DMV driver's *abstract* can be requested using the driver's license number. It provides the name and address of the individual along with basic driver's license information such as physical description, license restrictions (glasses, etc.), driving record including any moving violations, license suspensions, etc. A title inquiry can be run using the VIN and will provide the vehicle's information such as year, make, model, etc. along with the title expiration date, license plate number, and whether the vehicle is leased, etc.

### **Dram Shop Liability Cases**

MPM investigators will conduct property and policy/procedure surveys for any business that holds an Alcohol Beverage Control Board (ABC) license. Preemptive corporate policies can be established and In-Service Training provided for managers, bartenders and all servers to ensure compliance. In the event that a customer should leave the establishment and be involved in an incident causing death, personal injury and/or property damage, MPM can conduct a parallel investigation on behalf of the establishment or their insurance carrier. These same services can also include any liability allegedly caused by an establishment's security personnel ("bouncers").

### **Due Diligence/Employee Liability**

Detailed investigation into the background of any company employee involved in alleged misconduct. This inquiry will include a review of the initial hiring process as well as the specific allegations themselves. These investigative services are frequently called upon during "Abuse-of-Trust" allegations involving teachers, coaches, clergy and/or medical professionals.

### **Employment Verification**

Client provides subject's name, current address and social security number (SSN) along with places of prior employment. Inquiry will include personal contact with places of former employment and retrieving/corroborating the information that the client is requesting such as: dates of employment, if the subject is a "paid" employee, and any allegations of misconduct, etc.

### **Expert Statements**

**MPM** can provide court certified “Experts” in the areas of medical opinions (psychological & physiological), Certified Fraud Examiner, computer forensics, crime scene reconstruction, vehicle accident reconstruction and other areas of interest.

### **Facility Security Survey**

Complete interior/exterior security survey of a business facility (or residence) while documenting any security deficiencies to include, but not limited to, vulnerable entry areas such as windows, doors and roof. Discuss a need for specialized equipment, closed circuit television (CCTV) units and/or alarm systems. Emergency exit points, panic-bars on certain doors, well-identified out-swinging emergency exits, sprinkler systems as well as the proper location and quantity of fire extinguishers. In sum, **MPM** will ensure that the facility is both secure and Occupational Safety and Health Administration (OSHA) compliant.

### **False Reporting/Arson**

**MPM** investigators will confirm claimed losses such as insured personal possessions, personal/business vehicles, proprietary information and/or any other tangible property. Any insured property damage that is claimed under suspicious circumstances will be investigated in conjunction with local or state authorities.

### **Health & Welfare Check**

Depending on the availability and willingness of the subject, **MPM** will conduct a personal interview with the subject to confirm personal identifiers such as the DOB, SSN, home and cell phone numbers, any medical issues, and living conditions, etc. The finished report will include digital photographs and/or videos of the subject and residence.

### **Hospital/Medical Records**

Client provides subject’s name and address. For any hospital/medical records, the Client must provide an approved signed Health Insurance Privacy and Portability Act (HIPPA) Release Form (**MPM** can provide the approved form) to obtain this type of privileged medical information.

### **Investigations** (General/Complex)

**MPM** offers a variety of professional investigators who have been adjudicated as experts in their particular field(s). With prior experience in either federal and/or state law enforcement, **MPM** can provide a professional investigator that fits the specific needs of any investigative assignment.

### **Litigation Support**

**MPM** provides a comprehensive suite of collaborative support services to help insurance companies (and their legal teams) prepare for and respond to their litigation requirements in a defensible, cost-efficient manner. **MPM’s** impressive collection of former federal

and state law enforcement professionals, adjudicated expert witnesses, state and federal compliance experts, *eDiscovery* solutions and trial support services encompass a range of impressive technologies. **MPM** also offers cutting-edge forensic data collection and ESI processing capabilities, document review, trial consultation, custom graphics and animation, video production services, as well as digital courtroom presentations.

### **Natural Disaster Insurance Fraud**

**MPM** investigators will survey the entire geographic area of the claim, assess damage and photograph the entire area-of-interest. Reports will be prepared on pre-incident condition of the property, any prior insurance claims, current damage estimates, who prepared the damage estimates, new construction estimates (backgrounds done on both business entities), personal property loss verification, verification of all completed work and any anticipated work.

### **Personal Background Search**

**MPM's** most comprehensive personal background inquiry. It includes a Social Security Trace, Date of Birth Trace, Division of Motor Vehicles search, criminal searches, civil actions, social media searches, insurance claims, professional licenses, education verification, neighborhood inquiries, I-9 Compliance and other searches that might be surfaced during the initial search for information.

### **Surveillance Services**

**MPM** specifically designs their SIU surveillances to legally and unequivocally prove, or disprove, assertions targeting a certain individual. Both mobile and static surveillance services are conducted by trained personnel with state-of-the-art video/digital cameras as well as other professional equipment that facilitates on-line or courtroom viewing. Each surveillance *Exhibit* is accompanied with a detailed *chain-of-custody* report detailing the events depicted in the video or digital photographs.

### **DRONE Surveillance**

Where legally permissible, **MPM** personnel can deploy a state-of-the-art *DRONE* to capture an aerial video feed of an otherwise difficult area to conduct surveillance. Proper employment of this equipment is also an ideal tactic to capture large geographic areas in natural disaster areas, rural wooded farmland, or other remote areas, in lieu of much more expensive fixed wing or rotor aircraft.

### **Survivor's Benefit Status**

The Survivor's Benefit Status has the same services as offered in the Health & Welfare Check. A personal interview with the recipient will be conducted to determine if any benefit checks or other funds are earmarked specifically to the recipient – for example: Trust Funds, personal insurance funds, federal or state benefit checks, Workman's Compensation benefits, Office of Personal Management funds, etc. Simply, an on-site and face-to-face corroboration that the ear-marked funds are being received by a legally permissible person.

### **Skip Trace Services**

Client provides subject's name, DOB and any other available information. Search includes searching a DOB, Social Security Trace and other data searches to find the most current reported location of the subject.

### **Social Media & Data Base Searches**

Comprehensive search of an individual through all of the more prominent social media services as well as public and professional data bases. These searches can usually render a variety of personal information such as a current photograph, home address, telephone numbers, acquaintances, travel habits, social preferences, employment, etc.

### **Subpoena Services**

Client provides relevant information concerning the individual to be served. **MPM** locates the subject and determines the fee to serve the subject. There will be no fee if the subject is not located and/or served within the appointed time period.

### **Social Security Number Verification**

Client provides subject's name and DOB - search includes running a Social Security Trace to verify to whom the SSN is issued, year of issuance and in what state the SSN was issued.

### **Sex Offender Search - Statewide**

Includes searching statewide sex offender registries, as maintained by state police records. Information normally includes offender's name, a photograph or booking photo, address, sex, DOB and basis for conviction.

### **U.S. District Court Civil Search** (Federal Courts)

Includes a search of all states and all districts for civil suits naming the subject as either a defendant or plaintiff.

### **Witness Location & Identification**

Service includes canvassing any accident, or incident scene, for potential witnesses and obtaining their address, phone numbers and a brief description of what they witnessed. If requested, **MPM** will attempt to obtain an *Affirmation* from a witness if they agree to submit one and have it notarized for the file.

## **RELEASE FORMS MAY BE REQUIRED**

Certain requests may require legally acceptable "*Authorization to Release Information*" forms in order for **MPM** to obtain privileged personal information.

If needed, **MPM** can provide the Client with requisite forms and instructions.

# **DISCLAIMERS**

## **ACCURACY OF INFORMATION SOURCES**

Database search reports are performed strictly by the information provided on any subject or business by the Client. Any error in spelling, format or sequence of letters, words or numbers can result in incorrect information being returned. **MPM**'s data is supplied from a myriad of sources such as: various computer data bases, public information facilities, government open record institutions and may also contain confidential source information. The Client agrees to make every effort to maintain the integrity of this data. Additionally, other information may have been gathered from sources and individuals deemed reliable by **MPM**; however, no guarantee, warranty, or other representation is made as to the accuracy of information received from third-parties, or its suitability for any particular purpose. **MPM** will not be held liable for inaccuracies contained in public record information or databases accessed. If the information reported is not "original source" information, it is strongly recommended that any information gathered be cross-referenced with *original source* information or some other reliable source.

## **RESPONSIBLE USE OF INFORMATION**

**MPM** always promotes the responsible use of the information that it provides, and reserves the right to withhold information for which **MPM** deems is outside the scope of a "permissible purpose" or is otherwise disallowed by federal/state law or other regulation. The Client is responsible to safeguard the information provided from unauthorized third party disclosure as defined by the Gramm-Leach-Bliley Act (GLBA), Fair Credit Reporting Act (FCRA), Fair and Accurate Credit Transactions Act (FACTA), Drivers Privacy Protection Act (DPPA) and Right to Financial Privacy Act (RFPA). It is incumbent upon the Client, and/or their representatives, to be fully knowledgeable about such laws and regulations or to seek legal counsel prior to the dissemination of reported information.

## **NO LEGAL RELATIONSHIP**

Engaging **MPM** does not establish a legal relationship. **MPM** cannot offer any advice, explanation, opinion or recommendation with respect to legal rights, remedies, defenses, strategies or options that the Client may desire. The agents and employees of **MPM** are not lawyers and cannot engage in the practice of law. No attorney-client relationship is formed by engaging the services of **MPM**. No communications, including without limitation, documents, agreements, reports, or any form of correspondence, should be construed as legal advice from **MPM** or any of its employees or agents.